INSTRUCTIONS:

Remove rear battery cover from G4/G5 device. On the front battery label, it will list the model number and what type of battery it is. The affected model number is T65G428001-R and the battery type is Li-Polymer.

1. CHECK BATTERY TYPE:

Recalled Battery is: "Li-Polymer Battery"

2. CHECK BATTERY MODEL NUMBER:

Recalled Battery is: "T65G428001-R"



The current recommended G4/G5 battery is Lithium-lon: If your battery type is "Li-lon" with model number "T65G428001A-R", this is a GOOD battery and DOES NOT need replacement. Thank you.